

<b>AMENDMENT OF SOLICITATION/MODIFICATION OF CONTRACT</b>			1. CONTRACT ID CODE <b>J</b>	PAGE OF PAGES <b>1 OF 5</b>
2. AMENDMENT/MODIFICATION NO. <b>P00140</b>		3. EFFECTIVE DATE <b>SEE BLOCK 16C.</b>	4. REQUISITION/PURCHASE REQ. NO.	5. PROJECT NO. (If applicable)
6. ISSUED BY  SPACE AND NAVAL WARFARE SYSTEMS COMMAND CONTRACTING OFFICER: Kimberly L. Reavis, Code 2.1E5 1325 10 <sup>th</sup> Street SE, BLDG 196, Suite 301 Washington Navy Yard Washington, DC 20374 PHONE: 202-433-7199 kim.reavis@navy.mil		7. ADMINISTERED BY (If other than Item 6) CODE  <b>Modify Section 3.3.15 – File Removal Services in Attachment 01: Performance Work Statement (PWS) and Report 208 – File Removal Services in Attachment 13: NGEN Service Level Requirements (SLR) Metrics in the Existing NGEN Contract N00039-13-D-0013.</b>		
8. NAME AND ADDRESS OF CONTRACTOR (No., street, country, State and ZIP Code)  Enterprise Services LLC 13600 EDS DRIVE HERNDON, VA 20171			(X)	9A. AMENDMENT OF SOLICITATION NO.
				9B. DATED (SEE ITEM 11)
			X	10A. MODIFICATION OF CONTRACT/ORDER NO. <b>N00039-13-D-0013</b> 10B. DATED (SEE ITEM 11) <b>27 June 2013</b>
CODE		FACILITY CODE <b>IU305</b>		

**11. THIS ITEM ONLY APPLIES TO AMENDMENTS OF SOLICITATIONS**

☐ The above numbered solicitation is amended as set forth in Item 14. The hour and date specified for receipt of Offers ☐ is extended ☐ is not extended.

Offers must acknowledge receipt of this amendment prior to the hour and date specified in the solicitation or as amended by one of the following methods:

(a) By completing Items 8 and 15, and returning \_\_\_\_\_ copies of the amendment; (b) By acknowledging receipt of this amendment on each copy of the offer submitted; or (c) By separate letter or telegram which includes a reference to the solicitation and amendment numbers. FAILURE OF YOUR ACKNOWLEDGMENT TO BE RECEIVED AT THE PLACE DESIGNATED FOR THE RECEIPT OF OFFERS PRIOR TO THE HOUR AND DATE SPECIFIED MAY RESULT IN REJECTION OF YOUR OFFER. If by virtue of this amendment you desire to change an offer already submitted, such change may be made by telegram or letter, provided each telegram or letter makes reference to the solicitation and this amendment, and is received prior to the opening hour and date specified.

12. ACCOUNTING AND APPROPRIATION DATA (If required)

NOT APPLICABLE

**13. THIS ITEM APPLIES ONLY TO MODIFICATIONS OF CONTRACTS/ORDERS.  
IT MODIFIES THE CONTRACT/ORDER NO. AS DESCRIBED IN ITEM 14.**

(X)	A. THIS CHANGE ORDER IS ISSUED PURSUANT TO: (Specify authority) THE CHANGES SET FORTH IN ITEM 14 ARE MADE IN THE CONTRACT ORDER NO. IN ITEM 10A. <b>FAR CLAUSE 43.103(a)(3) – BILATERAL MODIFICATIONS (29 May 2014)</b>
	B. THE ABOVE NUMBERED CONTRACT/ORDER IS MODIFIED TO REFLECT THE ADMINISTRATIVE CHANGES (such as changes in paying office, appropriation date, etc.) SET FORTH IN ITEM 14, PURSUANT TO THE AUTHORITY OF FAR 43.103(b).
	C. THIS SUPPLEMENTAL AGREEMENT IS ENTERED INTO PURSUANT TO AUTHORITY OF:
	D. OTHER (Specify type of modification and authority)

E. IMPORTANT: Contractor ☐ is not, ☒ is required to sign this document and return (See Note below) copies to the issuing office.

14. DESCRIPTION OF AMENDMENT/MODIFICATION (Organized by UCF section headings, including solicitation/contract subject matter where feasible.)

Note: The Contractor may return a signed copy via facsimile or as a scanned image in portable document format (pdf).

-SEE HEREIN-

Except as provided herein, all terms and conditions of the document referenced in Item 9A or 10A, as heretofore changed, remains unchanged and in full force and effect.

15A. NAME AND TITLE OF SIGNER (Type or print)  <b>Walter Leavy, Contracts Manager</b>		16A. NAME AND TITLE OF CONTRACTING OFFICER (Type or print)  <b>Kimberly Reavis, Contracting Officer</b>	
15B. CONTRACTOR/OFFEROR <b>(b)(6)</b>  B _____	15C. DATE SIGNED  <b>05/31/17</b>	16B. UNITED STATES OF AMERICA <b>(b)(6)</b>  BY _____	16C. DATE SIGNED

The purpose of this modification is to modify the following verbiage in Attachment 01: Performance Work Statement (PWS) and Attachment 13: Next Generation Enterprise Network (NGEN) Service Level Requirement (SLR) in the existing NGEN Contract N00039-13-D-0013:

1. Modify the language in bullet point 'b' in Section 3.3.15 File Removal Services of Attachment 01 – Performance Work Statement (PWS). The “File Removal Services” language should be changed as described below:

FROM: (Original)

File Removal Services are shared services. The ES Contractor is designated as the primary service delivery provider, and the TXS Contractor is designated as the supporting service delivery provider. The Contractors shall collaborate with each other and other service providers to provide the common services described below.

The ES Contractor shall:

- a. Notify the Government of any detected spillage events and quarantine known electronic spillage locations within one hour of incident discovery, as directed by the Government.
- b. Remove all instances of the electronic spillage from the network, backup systems, and media within 24 hours of notification in accordance with procedures approved by the Navy DAA [Navy Telecommunications Drive (NTD) 11-08, Electronic Spillage Requirements, 032052ZNOV08].

TO: (Revised)

File Removal Services are shared services. The ES Contractor is designated as the primary service delivery provider, and the TXS Contractor is designated as the supporting service delivery provider. The Contractors shall collaborate with each other and other service providers to provide the common services described below.

The ES Contractor shall:

- a. Notify the Government of any detected spillage events and quarantine known electronic spillage locations within one hour of incident discovery, as directed by the Government.
- b. Remove all instances of the electronic spillage from the network, backup systems, and media as directed by the government, but not less than 24 hours of notification in accordance with procedures established by ALNAV 001-16, 051800ZJAN16, Reference P – CNSS Instruction 1001 (dated 01 Feb 2008).

2. Modify the SLR language in '**Report 208**' with the title, '**File removal performance: (for ES Contractor for all ES components, for TXS contractor for TXS components)**' in Attachment 13 – NGEN SLR Metrics, the '**Criteria**' section on page 5. The '**Criteria**' language should be changed as described below:

FROM: (Original)

**Criteria:** Provide service to remove all instances of unwanted files from the network and from the service provider's backup systems and media.

TO: (Revised)

**Criteria:** File Removal Performance shall measure the ES or TXS Contractor's ability to remove all instances of unwanted files from the network and from the ES or TXS Contractor's backup systems and media. All File Removal GDAs completed within the reported month shall be assessed. On a monthly basis, the ES or TXS Contractor shall report the percentage of file removal GDAs completed by the government's requested end date based on the total number of file removal GDAs completed in the month.

3. Modify the SLR language in '**Report 208**' with the title, '**File removal performance: (for ES Contractor for all ES components, for TXS contractor for TXS components)**' in Attachment 13 – NGEN SLR Metrics, the '**How measured**' section on page 5. The '**How measured**' language should be changed as described below:

FROM: (Original)

**How measured:** Accountable reporting from service provider with spot checks by Government personnel.

TO: (Revised)

**How measured:** Unless otherwise indicated below, the start time is measured from the date and time the ES or TXS Contractor acknowledges receipt of the GDA from an authorized Government authority. All metrics except File Removal are calculated as an average, by summing the time measure across File Removal GDAs evaluated for the reported month and dividing by the number of File Removal GDAs evaluated for the reported month. File Removal is calculated as a percentage, as defined below.

- a. Quarantine Time = Total time (in minutes) to initiate quarantine
- b. File Removal = Percent of successful removal of electronic spillage instance completed on or before the Government requested end date
- c. Trace Initiation Time = Total time (in minutes) to initiate the Trace Process
- d. Trace Report Time = Total time (in minutes) to provide Trace Report to the Government.  
Note: The start time is measured from the date and time the Trace process is initiated.
- e. Plan of Action and Milestones (POA&M) Submission = Total time (in hours) to submit POA&M to Government, where required. If no POA&M is required, this measure is not assessed.
- f. Government Notification = Total time (in minutes) to notify the Government of electronic spillage cleanup completion. Note: The start time is measured from the date and time when all File Removal tasks have been completed.

4. Modify the SLR language in '**Report 208**' with the title, '**File removal performance: (for ES Contractor for all ES components, for TXS contractor for TXS components)**' in Attachment 13 – NGEN SLR Metrics, the '**Threshold**' section on page 5. The '**Threshold**' language should be changed as described below:

FROM: (Original)

**Threshold:**

- a. Quarantine known electronic spillage locations within one hour of incident discovery.
- b. Remove all instances of the electronic spillage from the network, backup systems, and media within 24 hours of notification in accordance with procedures approved by the Navy Designated Approval Authority.
- c. Start the trace process within 30 minutes of notification by an authorized Government authority to determine the extent of the electronic spillage proliferation across systems (e.g. desktop, laptop, servers, and monitoring systems).
- d. Provide trace report within 30 minutes.
- e. Submit a Plan of Action and Milestones (POA&M) for actions that cannot be completed within 24 hours of notification.
- f. Notify designated Government authority 30 minutes of completion of electronic spillage cleanup.

TO: (Revised)

**Threshold:**

- a. Quarantine  $\leq 60$  minutes
  - b. File Removal  $\geq 96\%$  met Government requested end date
  - c. Trace Initiation  $\leq 30$  minutes
  - d. Trace Report  $\leq 30$  minutes
  - e. POA&M Submission  $\leq 24$  hours
  - f. Government Notification  $\leq 30$  minutes
5. Modify the SLR language in '**Report 208**' with the title, '**File removal performance: (for ES Contractor for all ES components, for TXS contractor for TXS components)**' in Attachment 13 – NGEN SLR Metrics, the '**Objective**' section on page 5. The '**Objective**' language should be changed as described below:

FROM: (Original)

**Objective:**

- a. Quarantine known electronic spillage locations within 30 minutes of incident discovery.
- b. Remove all instances of the electronic spillage from the network, backup systems, and media within 12 hours of notification in accordance with procedures approved by the Navy Designated Approval Authority.
- c. Start the trace process within 15 minutes of notification by an authorized Government authority to determine the extent of the electronic spillage proliferation across systems (e.g. desktop, laptop, servers, and monitoring systems)
- d. Provide trace report within 15 minutes.
- e. Submit a Plan of Action and Milestones (POA&M) for actions that cannot be completed within 8 hours of notification.
- f. Notify designated Government authority within 15 minutes of completion of electronic spillage cleanup.

TO: (Revised)

**Objective:**

- a. Quarantine  $\leq 30$  minutes
- b. File Removal 100% met Government requested end date

- c. Trace Initiation  $\leq$  15 minutes
- d. Trace Report  $\leq$  15 minutes
- e. POA&M Submission  $\leq$  8 hours
- f. Government Notification  $\leq$  15 minutes

EXCEPT AS PROVIDED HEREIN, ALL OTHER TERMS AND CONDITIONS OF CONTRACT N00039-13-D-0013 REMAIN UNCHANGED AND IN FULL FORCE AND EFFECT.